United Nations A/56/411

General Assembly

Distr.: General
27 September 2001

Original: English

Fifty-sixth session
Agenda item 90
Questions relating to information

Questions relating to information

Report of the Secretary-General*

Contents

		Paragraphs	Page
I.	Introduction	1–2	2
II.	Overview	3–6	2
III.	United Nations web site	7–10	3
IV.	General public information activities	11–24	4
	A. Services to the media	11–19	4
	B. Outreach to non-governmental organizations and educational institutions	20–21	5
	C. Services to the public	22–24	6
V.	Thematic information programmes	25–39	6
VI.	United Nations information centres	40–41	8
VII.	Library and cartographic services	42–47	9
VIII.	Publishing activities	48–52	9
IX.	Observations	53–57	10
Annex			
	Major activities of the Department of Public Information carried out in accordance with General Assembly resolution 55/136 B		12

* The footnote requested by General Assembly resolution 54/248 was not included in the submission.

01-55468 (E) 231001

I. Introduction

1. In its resolution 55/136 B of 8 December 2000, the General Assembly requested the Secretary-General to report to the Committee on Information at its twenty-third session, in 2001, and to the General Assembly at its fifty-sixth session on the activities of the Department of Public Information and on the implementation of the recommendations contained in the resolution. The present report is prepared in response to the resolution and updates the information already provided.

2. Eight reports were prepared for consideration by the Committee on Information at its twenty-third session, held from 30 April to 11 May 2001 (A/AC.198/2001/2-9). The Interim Head of the Department of Public Information offered additional substantive information in his opening statement to the Committee. The Committee resumed its twenty-third session from 5 to 7 September to consider the final report of the Secretary-General on the implementation of the pilot project on the development of an international radio broadcasting capacity for the United Nations (A/AC.198/2001/10). The deliberations of the Committee are reflected in its report to the General Assembly.[1]

II. Overview

3. The Department of Public Information has made every effort to strengthen the communication function within the United Nations, including in offices in the field, so as to create an informed understanding of the Organization's work and to build broad-based global support for it. With the strong encouragement of the Secretary-General, it has reoriented its activities to ensure that communication is placed at the heart of the strategic management of the Organization. As a result of the wide public interest in the Organization generated by the Millennium Summit, the Department is directing the United Nations message to the local level. A new programme, entitled "United Nations Works", has been designed by the Department to showcase success stories and to demonstrate the impact of the Organization's activities on people around the world. Essential to local outreach are the activities and programmes of the United Nations information centres and the Department's strengthened partnerships with key redisseminators, especially the media and non-governmental organizations.

4. Through the use of the latest technologies, the Department is retooling its capabilities so as to widen the Organization's outreach in a fast-moving and competitive communications environment. As the Secretary-General pointed out in his report entitled "We the peoples: the role of the United Nations in the twenty-first century", every year the vast electronic treasure house of information available on the United Nations web site becomes accessible at no cost to millions more people (A/54/2000, para. 344). The Department of Public Information is continuously working to enhance the web site. Given that the total number of visitors in 2001 is expected to exceed 1 billion, up from 488,369,528 in 2000 and only 11,547,325 in 1996, those efforts are proving highly successful. In the past year, the Department has initiated two major services to deliver news directly to the media and other audiences around the globe. The pilot project for live United Nations radio broadcasting, begun during last year's Millennium Summit, now brings the voices of the United Nations to tens of millions of radio listeners in virtually every country. On any given day, audiences around the world can hear the Secretary-General speaking at Headquarters, the Force Commander of a peacekeeping mission addressing the media or a rural family discussing how a United Nations sanitation programme has transformed the life of its village. Through the second initiative, the electronic mail-based United Nations News Service, to be launched in October 2001, the Department will be able to instantaneously provide specially targeted information to influential journalists in every region. Both initiatives are also important elements in the overall drive by the Department to bridge the gap in the ability of the media in industrialized and developing countries to immediately access important news developments from the United Nations system.

5. The Department is actively responding to the call by the General Assembly to maintain and improve its activities in areas in which developing countries have special needs. This is being done, for example, through the special outreach of the United Nations information centres in the field, through training programmes at Headquarters for media practitioners from developing countries and through the Department's focus on designing special communication strategies for the current cycle of conferences and special sessions of the

General Assembly on economic and social issues. Furthermore, the Department's widespread and continued use of traditional means of dissemination, including radio and print, takes into consideration the needs of its audiences on the other side of the digital divide.

6. The Joint United Nations Information Committee continues to be an important mechanism for the coordination of public information activities within the United Nations system. At its 2001 session, the Committee took concrete steps to revitalize its structures and its work programme by dropping routine, annually recurring agenda items in favour of a focus on shared challenges in the area of communications and policy issues of common concern.

III. United Nations web site

7. The United Nations web site provides the latest daily information on the activities of the Organization and receives, on average, close to 3.5 million visits daily from people in more than 156 countries. Through its Information Technology Section, the Department has continued to strengthen the coordination and management of the site and to offer guidance on a regular basis to many other content-providing areas, both inside and outside the Secretariat, in support of their Internet activities. In early 2002, all parliamentary documents in the six official languages will be available through the new Official Document System on the United Nations web site, thereby greatly increasing the amount of material available on the non-English language sites. Most new material is now being added to the web site in all official languages, and it is important to note that the non-English language sites are developing at a faster rate than the English site. Usage of those sites has also increased considerably. To help further coordinate the Organization's Internet publishing, the United Nations Publications Board, which is chaired by the Head of the Department, recently issued new policy guidelines (ST/AI/2001/5). They provide, among other things, for setting up an interdepartmental working group on Internet matters, which is to be chaired by the Chief of the Department's Information Technology Section.

8. One of the major achievements during the past year was the successful development of the in-house capability for live webcasting. As a result, the Department, with the cooperation of the Information Technology Services Division of the Department of Management, provided live webcasts of the special sessions of the General Assembly for an overall review and appraisal of the implementation of the outcome of the United Nations Conference on Human Settlements (Habitat II) and on HIV/AIDS. Special arrangements were also made for a live webcast of the World Conference against Racism, Racial Discrimination, Xenophobia and Related Intolerance. Although the existing equipment will need to be upgraded and staff skills enhanced to continue webcasting on an ongoing basis, the Department is already webcasting on a trial basis the daily noon briefings by the Spokesman for the Secretary-General.

9. In 2001, the United Nations CyberSchoolBus, the site for young people and teachers, implemented a uniform database-driven navigational system and launched a redesign of the site to help ensure its functionality and popularity with teachers and students worldwide. Considerable content has been translated and reprogrammed into French and Russian, with the Arabic-, Chinese- and Spanish-language versions under preparation. The CyberSchoolBus has also developed a number of new high-quality materials.

10. As part of its continuing efforts to help bridge the digital divide, over the past year the Department has organized three training seminars on the use of the Internet as a tool for development: two in Beirut, in cooperation with the International Organization of la Francophonie, and one in New York. The Beirut seminars were conducted in Arabic and French. The first, held in October 2000, brought together 30 specialists in institutional communication from the region. The second, held in April 2001, focused on the use of the Internet by the media, with the participation of media organizations based in Beirut. The New York seminar, held in March 2001 with 30 participants from 19 permanent missions of Spanish-speaking Member States, aimed to promote the availability of information in Spanish. As a result, 15 permanent missions have established their own web sites in Spanish, all linked to the United Nations site.

IV. General public information activities

A. Services to the media

11. In order to project a more open and transparent institution, the Office of the Spokesman for the Secretary-General continued to inform the accredited press, delegations and the public at large on the broad scope of United Nations activities, as well as the day-to-day movements of the Secretary-General. Using Internet technology to widen coverage of the Secretary-General, the Office added a new section to its web page containing the Secretary-General's latest statements. Included in the upgraded site is a quote of the day. Other information is updated daily, including the Secretary-General's "off-the-cuff" statements to the press, his daily appointments and travel records, schedules of press conferences, highlights of the daily press briefings and fact sheets of interest to the media.

12. Guided by General Assembly resolution 54/82 B of 6 December 1999, in which the Assembly established a pilot project for the development of an international radio broadcasting capacity for the United Nations, the Department is now producing 15-minute packages of news, interviews, in-depth backgrounders, features and peacekeeping mission updates, along with coverage of a range of social, human rights, economic, humanitarian and other activities of the entire United Nations system. The programmes, prepared five days a week (including holidays) in the six official languages of the Organization, are aired live to listeners around the world. They are also posted on the United Nations web site and sent to radio stations that are technologically equipped to handle the electronic file transfer protocol on the Internet. The programme's partner stations include international broadcasters such as China Radio International, Channel Africa, the Voice of Russia, Afrique No. 1, Radio Habana Cuba, la Voz de los Andes and CANA Radio. On the national level, it reaches Radio Cairo, Radio Beirut, Radio Abu Dhabi, China National Radio, Voice of Nigeria, Radio Tunisia, Radio Côte d'Ivoire, Radio Nacional de Venezuela, Radio Educación de México and Radio Sandino in Nicaragua, among others. Merlin Communications Network and the Canal de la Francophonie broadcast United Nations programming through satellite. Through the use of a combination of shortwave transmission, satellite distribution, digital and analog telephone lines and the Internet, the profile of the United Nations has been raised significantly. Improving distribution methods in order to provide reliable audio of the highest quality is a priority as live radio moves into its second year. The Department also continues to distribute telephone feeds in the six official languages, as well as in Kiswahili and Portuguese, and to send taped programmes in 15 languages to stations that do not have the technical capacity to receive the live broadcasts. The Department, assisted by its network of information centres, continues to build and expand the network of rebroadcasting partners. The determined support of Member States and their national broadcasting networks is crucial to the continued success of live radio. At the same time, the radio web pages have been redesigned, and a Portuguese page was added in May.

13. The Department continued to enhance the electronic delivery of news on all aspects of the activities of the United Nations system in real time to audiences worldwide, including to the media, non-governmental organizations and their news outlets, and the public at large. The News Centre on the United Nations web site is the central portal for accessing news and related source materials and links, and special emphasis has been placed on improving its usability, functionality and visual attractiveness. With the development of a fully database-driven application, the redesigned News Centre site offers a vastly improved search function, allowing the user to access information by thematic and geographical categories and, at the same time, to quickly retrieve related materials. The Department is working to develop the ability of United Nations offices around the world to post news directly onto the central News Centre, thereby making it a 24-hour operation. The first offices to do so will be those in Geneva and Pristina.

14. To further deepen direct working relationships with journalists worldwide, an enhanced, automated version of the electronic mail service, developed in conjunction with the United Nations News Centre, is currently in the pilot phase, allowing subscribers to receive highly customized daily news digests as well as alerts about upcoming major events. During the year, the Department, working in cooperation with the United Nations information centres, has used its electronic mailing list of senior journalists to disseminate statements of the Secretary-General and senior officials in advance. This effort to project the

United Nations perspective on important international issues has been reinforced by the coordinated worldwide placement of op-ed and other opinion pieces by the Secretary-General and senior officials.

15. As part of its media outreach, the Department held the fourth programme in its successful series of briefings for senior journalists. With the financial support of the Government of Japan and the assistance of United Nations information centres and services, 14 Asian editors and broadcasters were brought to New York in May 2001. As was the case with previous briefing programmes organized for African journalists and United States editorial writers, representatives of influential media were given the opportunity to talk with senior United Nations officials. Planning is under way for similar programmes for journalists from the Middle East and from Latin America and the Caribbean, pending the identification of funding.

16. United Nations Television has continued to produce and distribute programmes covering events at Headquarters. Its pictures are also used in all live webcasts from Headquarters. To facilitate that effort, labour-saving robotic television cameras were introduced this spring. The Department has continued to produce the weekly television news programme "UN in Action", which is distributed in five languages to broadcasters in more than 100 countries. It can now also be accessed by international audiences through streaming video on the United Nations web site. The programme "World Chronicle" was also produced and shown on cable television stations in some 35 countries, and the annual 15-minute round-up of world affairs, "Year in Review", reached wide audiences through satellite television and the Internet.

17. This year the Department produced three special documentaries. "Armed to the Teeth" is a one-hour programme, prepared in cooperation with the Department of Disarmament Affairs, on the worldwide proliferation of small arms, and "Legacies of War" is a 45-minute programme on the problems of people emerging from conflict. Both won awards at international film festivals and were distributed widely to international broadcasters. In connection with the special session of the General Assembly on HIV/AIDS, a 28-minute documentary on AIDS in South Africa, entitled "Together We Can", was co-produced with Synergy Films.

18. In November 2000 the Department organized the fifth United Nations World Television Forum, bringing together some 1,000 industry leaders and experts from around the world to examine how the television industry could contribute to bridging the digital divide. The next Forum will be held in 2002 to allow sufficient time for the Department to review with its partners the format and focus of the Forum so as to make it an even more important world media event.

19. The Department's 2001 training programme for broadcasters and journalists from developing countries was held at Headquarters from 10 September to 19 October. Owing to budgetary constraints, this year's programme included only 12 participants, a smaller number than usual. To date, more than 300 journalists from almost 140 countries have participated.

B. Outreach to non-governmental organizations and educational institutions

20. The Department undertook special initiatives to improve its working relationships with the 1,600 associated non-governmental organizations and to review the list of those accredited. It has focused on a new system to monitor compliance with the criteria for association and on increased outreach to non-governmental organizations beyond United Nations Headquarters. There has been unprecedented interest in association, and since October 2000 32 additional organizations have been associated. In conjunction with United Nations information centres and services and non-governmental organizations in Africa, Europe and the Americas, the Department has continued to provide interactive videoconferencing for some of its weekly briefings for non-governmental organizations, which are often co-sponsored by United Nations system partners and attract a steady audience of 150 to 200 people at Headquarters.

21. The Department's fifty-fourth annual conference for non-governmental organizations was expected to be held from 10 to 12 September 2001 on the theme "Non-governmental organizations today: diversity of the volunteer experience". Some 2,000 representatives of 600 organizations from 90 countries participated on opening day. The President of Mexico made a statement to the gathering on videotape, which was also addressed by the Secretary-General and the

President of the General Assembly. However, as a result of the events of 11 September, the Conference was interrupted and a closing meeting was rescheduled on 13 September 2001.

C. Services to the public

22. The Department of Public Information has continued to focus on improving the experience of visitors to United Nations Headquarters. In October 2000 an updated and expanded disarmament exhibit was introduced on the tour route. More recently, new monitors featuring visual presentations on the Security Council and on the economic and social issues addressed by the United Nations system were installed along the tour route in the Conference Building. Using new technologies to attract more visitors, last May the Department launched a web site on the guided tour operation. Information on visiting Headquarters is fully available in all six official languages, and in abbreviated form in German, Italian, Japanese, Portuguese and Swedish.

23. Many groups visiting Headquarters participate in briefing programmes that the Department organizes for university students and non-governmental organizations. It also continues to facilitate the annual opening and closing sessions of the National High School and College Model United Nations Conferences of the United States, with each bringing more than 2,000 students to Headquarters. In addition, many Secretariat staff participated in outside speaking engagements throughout North America.

24. The prolonged closing of the Secretariat Building to visitors as a result of the events of 11 September had a negative effect on the Department's ability to provide services to the public during that period.

V. Thematic information programmes

25. The Department of Public Information must give a public face to the work of all Secretariat departments and organizational units. To do so, it uses its communication expertise to formulate and disseminate specific messages around the world and to systematically incorporate the communication goals of other departments into advocacy campaigns. Print, radio and television products are part of its communication strategy, and sometimes have the benefit of pro bono expertise provided by global public relations firms. Close ties are also forged with journalists covering specialized areas, as well as with civil society groups. Communication strategies have been implemented by the Department to promote the global conferences and special sessions of the General Assembly on development issues, held throughout the past year.

26. The state of the world's 49 poorest countries and a plan for their social and economic progress were publicized by the Department in connection with the Third United Nations Conference on the Least Developed Countries, held in Brussels in May 2001. A press kit was produced and 100 key "influencers" were contacted to help brief the media on technical issues, leading to editorial board meetings with key publications, a related "United Nations Works" campaign and widespread coverage in print and broadcast media in both the North and the South. For the special session of the General Assembly on human settlements, held in June, the Department developed and mounted a global information programme on "the Urban Millennium", in close cooperation with the United Nations Centre for Human Settlements (Habitat).

27. The twenty-sixth special session of the General Assembly, on HIV/AIDS, was a major focus of the Department's work throughout the past year. In coordination with the Joint United Nations Programme on HIV/AIDS (UNAIDS) and its co-sponsor agencies, it has helped to raise awareness of the role of the United Nations in the fight against HIV/AIDS and to galvanize political commitment and resources. A detailed joint communication strategy was developed by the Department and UNAIDS, with input from all UNAIDS co-sponsors, and was later expanded to include the Secretary-General's call to action on HIV/AIDS. The massive media interest contributed significantly to raising the international profile of the AIDS issue and ensuring the success of the special session. The lighting of the Headquarters Building with the red AIDS ribbon from 23 to 25 June to provide a visual image for the event was covered widely, as was the unfolding of the AIDS memorial quilt.

28. In the field of human rights, the Department focused its efforts on the World Conference against Racism, Racial Discrimination, Xenophobia and Related Intolerance. In close cooperation with the United Nations Office of the High Commissioner for

Human Rights, it developed a communication strategy that was implemented through print products, special events, radio and television programming, art contests, exhibits, addresses to non-governmental organizations and a multimedia web site. The Department provided coverage and communications support for the Conference, and also accredited 1,140 media representatives.

29. In its advocacy activities for the advancement of women, the Department continued its ongoing multimedia communication strategy to support the implementation of the Beijing Declaration and Platform for Action of the Fourth World Conference on Women,[2] as well as the political declaration and further actions and initiatives adopted by the twenty-third special session of the General Assembly, held in June 2000 (resolutions S-23/2, annex, and S-23/3, annex). The Department is producing a publication in the six official languages containing those important documents.

30. In close cooperation with the Department of Economic and Social Affairs, the Department formulated a comprehensive information strategy to promote United Nations efforts to improve the situation of youth. A major focus was the fourth session of the World Youth Forum of the United Nations system, held at Dakar in August. In cooperation with the United Nations Children's Fund, the Department launched an international media campaign to publicize the special session of the General Assembly on children, scheduled for September 2001, but later postponed.

31. In preparation for the Second World Assembly on Ageing, to be held in Madrid next April, the Department has launched an international public service announcement campaign for television, radio and print media. The production of promotional materials has also been initiated.

32. The Department has begun to promote the International Conference on Financing for Development, to be held in Monterrey, Mexico, next March. Publicity was given in the past year to the report of the Secretary-General on financing for development, issued early in 2001 (A/AC.257/12), and the report of the High-level Panel on Financing for Development, chaired by former President of Mexico, Ernesto Zedillo, issued in June (A/55/1000).

33. The Department has been working closely with the secretariat of the World Summit on Sustainable Development to build worldwide interest for this event, scheduled for September 2002.

34. In the area of peace and security, the Department has continued to publicize through a variety of media the work of United Nations peacekeeping, peacemaking and peace-building missions, as well as disarmament activities. It maintains web pages on current United Nations peace operations, and has continued to provide operational support to the public information components of peacekeeping and other field missions. In May 2001, representatives of the Department of Public Information and the Department of Peacekeeping Operations visited the United Nations Observer Mission in the Democratic Republic of the Congo in connection with planning for the establishment of United Nations radio stations. The Department is now assisting the Department of Peacekeeping Operations in strengthening the public information component of the Mission.

35. In the context of the report of the Panel on United Nations Peace Operations (A/55/305-S/2000/809) and subsequent reports of the Secretary-General on the implementation of the Panel's recommendations, the Department has continued its close cooperation with the Department of Peacekeeping Operations and the Department of Political Affairs to improve the public information capacity of peacekeeping and other field missions. In addition to the ongoing work, consultations are under way with other relevant Secretariat offices on the implementation of specific projects, such as standard operating procedures, start-up kits, new information technologies, rapid deployment and a conceptual design for an integrated process for establishing a new field information operation.

36. On disarmament-related issues, the Department mounted a public information campaign to promote the United Nations Conference on the Illicit Trade in Small Arms and Light Weapons in All Its Aspects, held in July 2001, encouraging widespread interest by the media and civil society organizations. On the first day of the Conference, designated as Small Arms Destruction Day, the Department helped to organize a special event at Headquarters, sponsored by the Permanent Mission of the Netherlands.

37. In accordance with the relevant resolutions of the General Assembly, the Department continued to sensitize public opinion on the question of Palestine

through its special information programme. On 18 and 19 June it held an international media encounter on the question of Palestine in Paris, at which international media representatives and experts discussed the status of the peace process and ways and means to break the deadlock. Ninth in a series launched in 1991, the encounter attracted wide international media coverage. The Department has scheduled a training programme at Headquarters for 10 Palestinian journalists and broadcasters, to be held in the autumn of 2001.

38. In the area of decolonization, the Department has continued to publicize the work of the Organization. It currently maintains a web page on decolonization on the United Nations web site. A new brochure highlighting the launch of the Second International Decade for the Eradication of Colonialism (2001-2010) is being issued.

39. As part of its ongoing campaign to promote the observance of the United Nations Year of Dialogue among Civilizations, the Department will produce a press kit highlighting the plenary meetings of the General Assembly on the Year, to be held on 3 and 4 December 2001. This will coincide with the issuance of a publication, prepared by a group of eminent persons appointed by the Secretary-General and led by his Personal Representative for the Year, about the dialogue among civilizations as a methodology facilitating a new paradigm for international relations. The Department, in association with the Personal Representative of the Secretary-General, has already produced seven public service announcements illustrating the work of individuals who have crossed the divide of difference to bring people together. They have been distributed to television networks worldwide, and are also available on the web page on the Year posted on the United Nations web site.

VI. United Nations information centres

40. During the past year, the network of United Nations information centres and services and United Nations offices continued to serve as the local voice of the Organization around the world. They disseminated information on the work and priority themes of the Organization to the general public, as well as to key partners, including the private sector, non-governmental organizations, representatives of the media, academics and students. A wide variety of public outreach activities were organized, such as seminars, round tables, media briefings, press conferences, film screenings, exhibits, workshops and conferences, aimed at raising awareness and understanding of the United Nations among local communities. Information centres carried out an impressive number of activities in support of the special session of the General Assembly on HIV/AIDS. Altogether, 58 centres organized 170 special activities. Their efforts in reaching out not only to ministries, Government officials, the media, non-governmental organizations and AIDS-related civil society associations, but also to women, students and vulnerable groups, generated significant interest in the session in their respective areas. The centres were also resourceful in highlighting other significant United Nations events over the past year, such as the Third United Nations Conference on the Least Developed Countries, the Conference on the Illicit Trade in Small Arms and Light Weapons and the World Conference against Racism. For the latter, for example, a German press kit was produced by the United Nations information centres in Bonn and Vienna.

41. The Department has continued to strengthen the technological capacity of its information centres by providing equipment and training. During the biennium 2000-2001, it has approved a record number of training requests for the centres' staff and conducted a major upgrade of computer equipment. The provision of training in both information technologies and professional skills, complemented by scanners, digital cameras, compact disk writers and desktop publishing facilities, has allowed the centres to locally produce attractive and timely information materials. To facilitate local production, the Department is also providing the centres with the electronic versions of design layouts. Increasingly, the information centres have shared their technological know-how with key partners, for example by providing researchers with access to the Organization's databases or by training local media professionals in the retrieval of United Nations information from the Internet. In their commitment to harnessing the outreach capabilities of the Internet, a growing number of centres have developed their own web sites providing news and other information materials on United Nations themes and events, including local-language versions of major reports. At present, 40 centres maintain web sites, the most recent additions being those in Algiers, Ankara, Bogota, Cairo, Dhaka, La Paz, Ouagadougou, Rio de Janeiro, Tehran and Warsaw.

VII. Library and cartographic services

42. Through ongoing programmes and new initiatives, the Dag Hammarskjöld Library continues to reinforce its commitment to bridging the digital divide by placing major emphasis on web-related activities, the digitization of United Nations documents, inter-agency resource-sharing, the provision of extensive training programmes, the provision of multilingual access to written information and forging strategic partnerships throughout the United Nations system. UNBISnet (http://unbisnet.un.org), which comprises the Library's major databases, including its public catalogue, has received more than 700,000 hits since it was opened to the public, free of charge, in September 2000.

43. In keeping with the Organization's renewed emphasis on multilingualism, the Library launched the Arabic, Chinese and Russian versions of its own web page on 6 July 2001. The page entitled "United Nations documentation: research guide" (http://www.un.org/Depts/dhl/resguide) is being translated into all official languages; the Arabic and French versions have already been posted. The Library's thesaurus files have been completed in all official languages and are undergoing final editing. Through the issuance of the UNBIS Thesaurus in Arabic, Chinese and Russian, with projected availability on the Web in 2001, multilingual subject access to the Official Document System (ODS) and other United Nations documentation databases will have been achieved.

44. Pursuant to resolution 52/214 C, of 22 December 1997, the Library, in cooperation with the Information Technology Services Division of the Department of Management, continues the retrospective posting of pre-1993 parliamentary documentation to ODS. Security Council documents are available in English from 1985 onwards. The documentation of the General Assembly is available in English from the forty-first session, and in Arabic, French and Spanish from the forty-sixth session.

45. Paramount among inter-agency cooperative efforts is the United Nations System Electronic Information Acquisition Consortium, which centralizes the purchasing of online information products and services for more than 50 entities throughout the United Nations system. Initiated by the Library in 1998, the Consortium is now in its fourth subscription cycle and continues to effect significant cost savings. Because of these cooperative purchase agreements, the Library can provide the permanent missions and United Nations offices worldwide with remote access to previously unaffordable electronic databases and services.

46. As at 30 June 2001, there were 394 United Nations depository libraries: 56 in Africa; 101 in Asia and the Pacific; 19 in Western Asia; 82 in Western Europe; 30 in Eastern Europe; 50 in Latin America and the Caribbean; and 56 in North America. Fourteen new libraries joined the system during the period from July 2000 to June 2001. In addition to training provided at Headquarters for visiting librarians, three regional workshops were held in 2000 (in Brussels, Islamabad and Moscow), and two in 2001 (in Mexico City and Rabat). Since January 2001, 35 depository libraries have converted their hard-copy entitlements of official records and documents into ODS access.

47. The Department continues to expand its cartographic and geographic services. Revised peacekeeping and general maps have been prepared, and new ones have been developed and posted on the cartographic web site in digital form for free access by Member States and the Secretariat. The Chief of the Cartographic Section continues to chair the Inter-agency United Nations Geographic Information Working Group, the objective of which is to coordinate the development and maintenance of a common United Nations geographic database. The Department began to develop this database in August 2001, in cooperation with the Department of Political Affairs, the Department of Peacekeeping Operations and the Office for the Coordination of Humanitarian Affairs. In accordance with the peace agreement between the Governments of Eritrea and Ethiopia signed on 12 December 2000 (A/55/686-S/2000/1183), the Chief of the Cartographic Section was appointed Secretary of the Boundary Commission.

VIII. Publishing activities

48. The Department makes every effort to ensure that its recurrent and other publications contain comprehensive and objective information about the major issues before the Organization. New technologies have enhanced the production process and made electronic versions possible. Through the Africa Recovery information programme, the Department provides focused outreach on economic developments

in Africa to the worldwide media, government officials and policy makers, as well as to scholars and other members of civil society. *Africa Recovery* magazine presents in-depth assessments of programmes, policies and supporting action taken by the United Nations, donors, African Governments and the peoples of Africa in order to give visibility to the United Nations New Agenda for the Development of Africa in the 1990s and the United Nations System-wide Special Initiative on Africa. The Department continues to promote the global campaign for development in Africa, along with its partners in the Economic Commission for Africa (ECA) and the Office of the Special Coordinator for Africa and the Least Developed Countries. It cooperated with UNAIDS and ECA to disseminate information on HIV/AIDS in Africa.

49. The fifty-second volume of the *Yearbook of the United Nations*, covering all the major activities of the United Nations during 1998, was published in April 2001. Work is currently under way on the 1999 and 2000 volumes, and very shortly a CD-ROM covering the first 50 volumes of the Yearbook will be available. The quarterly *UN Chronicle* has, over the past year, expanded its proven format of providing in-depth coverage of a wide range of international issues to include features, articles and interviews by eminent contributors, both within and outside the Organization. The March-May 2001 issue carried a special feature section entitled "Cities in the New Century: Welcome to the Urban Millennium", which provided background to the special session of the General Assembly on human settlements. The June-August 2001 issue featured, among other things, a special section entitled "Beyond Tolerance", containing a collection of articles relating to the World Conference against Racism. In addition, the online version of the *Chronicle* in English and French has continued to expand.

50. During the past year, *United Nations Development Business*, which is available both in print and online, has continued its twice-monthly publication in partnership with the World Bank, the Inter-American Development Bank, the African Development Bank, the Asian Development Bank and other leading lending institutions within and outside the United Nations system. The publication is issued in English, but also contains notices in French, Spanish and Portuguese. It continues to be the single most comprehensive and exclusive source of information on projects in a wide variety of sectors funded by the major development banks and other important financial institutions, as well as the United Nations system and government agencies. Those projects assist the developing countries in procuring goods and services at internationally competitive prices.

51. The Department has updated a number of its publications, taking into account feedback from target audiences. An updated edition of the popular *Basic Facts about the United Nations* has been produced in English and French, with the Spanish edition close to completion. Selected elements of the new edition have been posted on the United Nations web site. A new edition of *The UN in Brief* has been published in the six official languages, with portions posted on the web site.

52. Promotional activities by the Department's sales and marketing operation have resulted in the continued growth in sales of United Nations publications. There has been a significant expansion in the Asian and Pacific region, where sales have doubled in the past three years. The English-language version of the *United Nations Publications Catalogue, 2001-2002*, containing over a thousand titles, has been completed, and, in addition, catalogues were produced in Arabic, Russian and Spanish for targeted markets in cooperation with sales agents. The Department also continues to help promote the publications of a number of United Nations funds, programmes and specialized agencies. In the area of product development, a similar level of cooperation has been evident in the Secretariat, resulting in new products, most notably the statistical database UNSTATS, produced by the Department of Economic and Social Affairs, which is now available on the Internet. An increase was seen in the number of new contracts for co-publication, translation and reprinting of United Nations publications, with over 40 new projects being concluded with, among others, Chinese, Japanese and Russian publishers. United Nations titles were also published in German and, for the first time, in the Bosnian and Serbian languages.

IX. Observations

53. The work of the Department of Public Information is not an end in itself. Its raison d'être is to help fulfil the substantive goals of the United Nations which, as the Secretary-General has repeatedly underscored, cannot be met without garnering public support for the Organization. The Department's efforts

to create an informed understanding of the Organization's work and purposes aims to ensure that the substantive work of the United Nations succeeds by ensuring that a global message reaches a worldwide audience. In so doing, the Department is working with all the departments and organizational units of the Secretariat to give them a public face and to help them to formulate their messages and disseminate them around the world. The programmes and activities detailed in the present report serve to illustrate how the Department is re-energizing its work, enhancing its efficiency and expanding its outreach to bring the United Nations message to the public around the globe.

54. The challenges facing the United Nations in conveying information about its activities to the world today should not be underestimated. The world is already suffering from "information overload"; the sheer volume of material that assails the public, from newspapers, radio, television and now the Internet, means that we are seeking to be heard amidst a cacophony. The subjects we work in, and seek to promote, are not necessarily the most interesting ones to the lay person: there is a limit to how much space an editor is therefore willing to allocate to issues of fundamental importance to the United Nations, from development to climate change. We are constantly seeking to raise concern about the problems of the poor and the strife-torn in the media of the rich and the tranquil, and constantly face the unspoken question from the developed world: why should we care?

55. The problem of the relatively low level of interest in our messages is compounded by the declining coverage of world affairs by the media in the developed world (a fact starkly apparent in the United States of America, where the 65 per cent reduction in the time allocated to world affairs by the major networks since 1980 has been amply documented). Trends in communications also make our task more difficult: to pick just one example, broadcasting is increasingly being supplanted by narrow-casting, with a proliferation of channels and media outlets all carrying increasingly specialized information to increasingly narrow audiences. No longer do we live in a world in which almost everyone who matters in every country sits down at the same hour to watch the same news broadcast. Reaching the public at large is now a much more complex task than ever before.

56. In this context, the Department of Public Information is vigorously using every means at its disposal to be heard. To this end, the enormous possibilities presented by the communications revolution have helped it to develop an infrastructure capable of the instantaneous transmission of text, image and voice messages from the Organization to the world, especially in providing immediate access for developing countries to United Nations news. Increased partnerships with media organizations, non-governmental organizations and other elements of civil society have ensured a "multiplier effect" for the United Nations message at the local level, as has the important work of the network of United Nations information centres around the world.

57. In sum, the Organization is deeply conscious, at the highest levels, of the importance of its information work, and is determined to continue to improve its efforts in this vital area, within the limited resources available to it, so as to ensure that the substantive purposes and goals of the United Nations are understood and fulfilled.

Notes

[1] *Official Records of the General Assembly, Fifty-sixth Session, Supplement No. 21 and Addendum* (A/56/21 and Add.1).

[2] *Report of the Fourth World Conference on Women, Beijing, 4-15 September 1995* (United Nations publication, Sales No. E.96.IV.13, chap. I, resolution 1, annexes I and II).

Annex

Major activities of the Department of Public Information carried out in accordance with General Assembly resolution 55/136 B

I. Institutional publications

(DPI number, sales number and/or symbol in brackets)

1. *United Nations Chronicle*, vol. XXXVII, Nos. 3 (December 2000, English and French) and 4 (March 2001, English and French) and vol. XXXVIII, Nos. 1 (June 2001, English and French) and 2 (August 2001, English and French)
2. *Yearbook of the United Nations*, vol. 52 (1998, English) [E.01.I.1]
3. "This Is the United Nations" (January 2001, English) [DPI/1938/Rev.2]
4. "Briefing papers for students" (April 2001, English) [DPI/2161]
5. "Together, One World" (June 2001, English) [DPI/2176]
6. *Basic Facts about the United Nations* (June 2001, English; August 2001, French) [DPI/2155]
7. *UN in Brief* (September 2000, Arabic, Chinese, English, French and Spanish; February 2001, Russian) [DPI/2020/Rev.1]
8. General Assembly press kit (August 2001, English and French) [DPI/2210]
9. *Annual Report of the Secretary-General on the work of the Organization: Common Destiny, New Resolve* (September 2000, English, French, Russian and Spanish; October 2000, Arabic and Chinese) [DPI/2153]
10. *The International Court of Justice: Questions and Answers about the Principal Judicial Organ of the United Nations*, booklet (January 2001, French; April 2001, Russian; August 2001, Spanish) [DPI/2065; E.99.I.25]
11. "Charter of the United Nations" (reprint) (December 2000, English; February 2001, French; March 2001, Spanish) [DPI/511]
12. Report of the International Commission of Inquiry on Côte d'Ivoire (July 2001, French) [DPI/2221]
13. Observations of the Government of Côte d'Ivoire on the report (July 2001, French) [DPI/2221 A]
14. "Media Guidelines for United Nations Officials" (May 2001, English and French) [DPI/2189]
15. "United Nations Conferences and Observances" (February 2001, English; March 2001, French) [Ref. paper 40]
16. *United Nations Documents Index*, parts 1 and 2 [E.00.I.14; ST/LIB/SER.N/5]
17. *United Nations Documents Index*, parts 1, 2 and 3 [E.00.I.18; ST/LIB/SER.N/6]
18. *United Nations Documents Index*, parts 1, 2 and 3 [E.00.I.20; ST/LIB/SER.N/7]

19. *United Nations Documents Index*, parts 1 and 2 [E.01.I.3; ST/LIB/SER.N/8]

20. *United Nations Documents Index*, parts 1 and 2 [E.01.I.8; ST/LIB/SER.N/9]

21. *Index to Proceedings of the Security Council, Fifty-fourth Year* (1999, English) [E.00.I.19; ST/LIB/SER.B/S.36]

22. *Index to Proceedings of the Economic and Social Council, Fifty-fourth Session* (1999, English) [E.01.I.10; ST/LIB/SER.B/E.76]

II. Thematic publications and activities

A. Human rights

1. "The Universal Declaration of Human Rights", booklet (December 2000, reprinted in English, French and Spanish) [DPI/876/Rev.2]

2. "International Decade for Indigenous People: Indigenous People — Partnership in Action", poster (reprinted January 2001, English, French and Spanish) [DPI/1813]

3. "The International Day for the World's Indigenous People", information kit (August 2001, English, French and Spanish)

   (a) "Peace pipe ceremony and Mohawk singers and dancers at United Nations" (media advisory)

   (b) Programme for the International Day

   (c) "International Day of the World's Indigenous People" (background press release)

   (d) "First permanent forum on indigenous issues to meet in New York, in May 2002" (press release)

   (e) "On the occasion of the International Day of the World's Indigenous People, High Commissioner for Human Rights Mary Robinson hails establishment of Special Rapporteur for indigenous people" (press release)

   (f) "United Nations working group focuses on indigenous populations" (backgrounder)

   (g) "The significance of land to indigenous peoples" (backgrounder)

   (h) "Mid-point of United Nations decade reflects action on indigenous issues"

   (i) "Totem Rhythms" (programme)

B. Peace and security

1. Background note: "United Nations Peacekeeping Operations" (October 2000 and January, March and June 2001, English and French update) [DPI/1634/Rev.17-20]

2. Background note: "United Nations Political and Peace-building Missions" (October 2000 and January, February and June 2001, English and French update) [DPI/2166/Rev.1-4]

3. United Nations peacekeeping from 1991 to 2000: statistical data and charts (December 2000, English and French) [DPI/2175]

4. United Nations peacekeeping timeline: 1948-2001 (update, September 2001, English) [DPI/2225]

5. "The United Nations and East Timor" (October 2000, Portuguese; forthcoming, Bahasa Indonesia) [DPI/2152]

6. Brochure on small arms (March 2001, English, French and Spanish; available on the web in Arabic, Chinese and Russian; in addition, Dutch, German and Portuguese versions were produced by United Nations information centres) [DPI/2183]

7. Poster on small arms (April 2001, English, French and Spanish) [DPI/2184]

8. Press kit on small arms (June 2001, English and French; partially available on the web in Spanish) [DPI/2195]

9. "Setting the record straight", fact sheet on small arms (July 2001, English; available on the web in Arabic, Chinese, French, Russian and Spanish)

C. Economic and social development

1. *UN Development Business*, twice monthly, vol. 24, Nos. 526-564 (English/French/Spanish/Portuguese)

2. *World Summit on Sustainable Development, Johannesburg 2002*; preliminary information booklet (April 2001, English, French and Spanish) [DPI/2191]

3. "UN points to agriculture as an escape from the 'poverty trap'", press release (September 2000, English)

4. "UN sees slow recovery in 2001", press release (July 2001, English)

5. *The United Nations and Global Commerce*, booklet (February 2001, English reprint) [DPI/2039]

6. *ECOSOC 2000: 50 Years of International Development Cooperation by the United Nations*, brochure (November 2000, reprint, English) [DPI/2150]

7. "ECOSOC 2000: Eradicating Hunger in the New Millennium", press kit [DPI/2165]

   (a) "Focus on ending world hunger: ECOSOC to meet 30 October with Heads of Rome-based UN agencies" (media advisory)

   (b) "Presentation by the Heads of the three Rome-based agencies on 'Eliminating Hunger in the New Millennium'" (President's summary)

   (c) Biographical note: Fawzi Hamad Al-Sultan, President of IFAD

   (d) Biographical note: Catherine Bertini, Executive Director of WFP

   (e) Biographical note: Dr. Jacques Diouf, Director-General of FAO

8. "ECOSOC 2001: Supporting Africa's Efforts for Sustainable Development", press kit (June 2001, English)

   (a) "ECOSOC 2001 to focus on Africa, 2-27 July in Geneva" (press release)

   (b) "UN to host finance ministers from Bretton Woods institutions" (press release)

   (c) "Panel discussion on the United Nations: facing up to the challenges of eradicating poverty" (media advisory)

   (d) "Call for concerted attack on killer infectious diseases in Africa" (press release)

   (e) "Agriculture and sustainable food security in Africa" (media advisory)

   (f) "Panel discussion on higher education in Africa in the information age" (press advisory)

   (g) "Panel discussion on girls' education" (media advisory)

   (h) "Panel discussion on the gender dimension of HIV/AIDS" (media advisory)

   (i) "The challenge to sustainable development in Africa: the gender dimension of HIV/AIDS, peace and economic security" (background note)

9. "Financing for development: a critical global collaboration"

   (a) Press kit cover (January 2001, English) [DPI/2171]

   (b) "The global meeting on financing for development" (fact sheet)

   (c) "Financing for development — an imperative of the new century" (fact sheet)

   (d) "Business leaders talk with the United Nations on global capital flows"

   (e) *Preliminary agenda: preparations for a high-level consultation in 2002* (brochure)

   (f) "Kofi Annan appoints former Mexican President Zedillo to head panel on world's development financing needs" (press release)

   (g) "High-level Panel on Financing for Development" (report, June 2001, English)

   (h) "Proposals by Zedillo panel to fight poverty would alter international financial skyline"

   (i) Executive summary of the report of the High-level Panel on Financing for Development

   (j) Technical report of the High-level Panel on Financing for Development

   (k) Recommendations of the High-level Panel on Financing for Development

   (l) "Zedillo to launch ground-breaking report on financing for development" (media advisory)

(m) Biographical notes of members of the High-level Panel of eminent persons for Financing for Development

(n) "Global progress in economic and human development, 1950-2000" (fact sheet)

(o) "Global financial profile" (fact sheet)

(p) Financing for development information note

10. "The United Nation's Global Compact, one year on", information note (June 2001, English)

11. "Global Compact membership outreach", information note (June 2001, English)

12. "Global Compact progress reports" (June 2001, English)

13. "The Global Compact issues dialogue", list of participants (June 2001, English)

14. "Global Compact development projects" (June 2001, English)

15. "Framework agreements", information note (June 2001, English)

16. United Nations Information and Communication Technologies Task Force

(a) Press kit cover (December 2000, English) [DPI/2172]

(b) "Taking action where the 'divide' runs deepest" (June 2001, English) [DPI/2218]

(c) "A prospectus for progress in closing the digital divide" ICT information note (October 2000, English) [DPI/2167]

(d) "Jose Maria Figueres, former President of Costa Rica appointed as UN Secretary-General's Special Representative on ICT", media advisory (November 2000, English)

(e) "High-tech panel headed by former Costa Rican President Figueres" (February 2001, English)

17. "Further actions and initiatives to implement the Beijing Declaration and Platform for Action", brochure (May 2001, English) [DPI/2170]

18. "The Beijing Declaration, Platform for Action and outcome summary of Beijing+5", booklet (September 2001, English) [DPI/1766/Rev.1]

19. "Declaration on the Elimination of Violence against Women", revised brochure (December 2000, English, French and Spanish) [DPI/1525/Rev.2]

20. "Fourth session of the World Youth Forum of the United Nations system", poster (June 2001, multilingual) [DPI/2217]

21. *The United Nations Youth Agenda: Empowering Youth for Development and Peace*, booklet (July 2001, English, French and Spanish) [DPI/2219]

22. "World Youth Forum of the United Nations system to meet in Dakar", backgrounder (June 2001, English, French and Spanish) [DPI/2220]

23. "United Nations General Assembly special session on social development: advancing social development in a globalizing world", brochure (December 2000, English) [DPI/2169]

24. "Fourth International Conference for New and Restored Democracies", press kit (November 2000, English and French)

    (a) Building momentum for democracy (backgrounder)

    (b) Secretary-General calls for greater United Nations role in assisting new democracies in report (UN News Service)

    (c) Sustaining the democratic mindset is the focus of December meeting in Benin (UN News Service)

    (d) Executive summary of the report of the Secretary-General

    (e) United Nations support for democratization is growing (backgrounder)

Third United Nations Conference on the Least Developed Countries

25. Poster (April 2001, English/French) [DPI/2188]

26. Press kit (April 2001, English and French) [DPI/2190]

    (a) "Taking action where poverty is toughest", information article [DPI/2190/A]

    (b) "The world's 49 least developed countries", fact sheet [DPI/2190/B]

    (c) "Opening doors for LDC exports" [DPI/2190/C]

    (d) "Connecting to the digital world" [DPI/2190/D]

    (e) "The NGO Forum" [DPI/2190/E]

    (f) "LDCs: The next generation" [DPI/2190/F]

    (g) "A place in the sun" [DPI/2190/G]

    (h) "The challenge of financing development in LDCs" [DPI/2190/H]

    (i) UNCTAD at a glance [DPI/2190/J]

Second World Assembly on Ageing

27. "Official logo selected for the Second World Assembly on Ageing", press release (May 2001, English and Spanish) [DPI/2182]

28. "Marcel Marceau named Goodwill Ambassador for the 2002 United Nations Second World Assembly on Ageing", press release (April 2001, English)

United Nations General Assembly special session for an overall review and appraisal of the implementation of the Habitat Agenda

29. Poster (May 2001, English) [DPI/2212]

30. Brochure (April 2001, English, French and Spanish) [DPI/2192]

31. Press kit (May 2001, English and French) [DPI/2193]

    (a) "A voice for the voiceless" (message)

(b) Facts and figures

(c) "Istanbul+5: review and appraisal of the Habitat Agenda", report

(d) "Istanbul+5: an observer's guide to the negotiations"

(e) "The Thematic Committee: a new venue for Habitat Agenda partners"

(f) "The Habitat Agenda in the urban millennium"

(g) "A woman's place"

(h) "The right to adequate shelter in international instruments"

(i) "Best practices database and other Habitat resources"

(j) Contacts

United Nations General Assembly special session on HIV/AIDS

32. Fact sheet (November 2000, English and French) [DPI/2173]

33. "Summary of the Secretary-General's call for action on HIV/AIDS", fact sheet (June 2001, English) [DPI/2211]

34. Poster (May 2001, English, French and Spanish) [DPI/2213]

35. Press kit cover (May 2001, English, French and Spanish) [DPI/2214]

Contents:

(a) Booklet of fact sheets:

- "An overview of the HIV/AIDS epidemic"
- "HIV/AIDS and development"
- "AIDS as a security issue"
- "HIV/AIDS, food security and rural development"
- "HIV/AIDS — a governance challenge"
- "HIV/AIDS care and support"
- "Preventing HIV/AIDS"
- "Preventing HIV/AIDS among young people"
- AIDS education — a battle against ignorance"
- "Drug use and HIV/AIDS"
- "Gender and HIV/AIDS"
- "World AIDS Campaign 2001"
- "Mother-to-child transmission of HIV"
- "Orphans and children in a world of AIDS"
- "The search for an HIV vaccine"
- "HIV/AIDS and the world of work"
- "The international partnership against AIDS in Africa"
- "What is UNAIDS?"
- "The Co-sponsors of UNAIDS"

(b) "UN special session on HIV/AIDS seeks to spur massive global response to crisis", press release

(c) "The Secretary-General's global call to action against HIV/AIDS", fact sheet

(d) "A global AIDS and health fund", fact sheet

(e) "Calculating the cost of an effective global campaign against HIV/AIDS", fact sheet

(f) "The United Nations at work: the fight against AIDS", fact sheet

(g) Media contacts

36. Brochure (April 2001, English, French and Spanish) [DPI/2194]

World Conference against Racism, Racial Discrimination, Xenophobia and Related Intolerance

37. Brochure (October 2000, English, French and Spanish, second revision) [DPI/2091/Rev.2]

38. Brochure (February 2001, English, French and Spanish, third revision) [DPI/2091/Rev.3]

39. Poster (February 2001, English, French and Spanish) [DPI/2122]

40. Press kit cover (April 2001, English, French and Spanish) [DPI/2185]

41. Brochure (April 2001, English, French and Spanish, third revision) [DPI/2187]

42. Press kit booklet (May 2001, English, French and Spanish) [DPI/2193]

Contents:

- "Tolerance and Diversity: A Vision for the 21st Century"
- "Why a World Conference Now?"
- "An Historical Perspective: Getting from There to Here"
- "At the Crossroads of Gender and Racial Discrimination"
- "The Race Dimensions of Trafficking in Persons — Especially Women and Children"
- "Working Far From Home — Migration and Discrimination"
- "The Phantom of Racism: Racism and Indigenous Peoples"
- "Multi-ethnic States and the Protection of Minority Rights"
- "High Commissioner for Human Rights Introduces Logo for the World Conference against Racism"
- Contacts

43. "High Commissioner for Human Rights introduces logo for World Conference against Racism, Racial Discrimination, Xenophobia and Related Intolerance", press release (February 2001, English)

44. "International Day on the Elimination of Racial Discrimination", press release (March 2001, English)

45. "United Nations and MTV join to help young adults fight against racism", press release (March 2001, English)

46. "United Nations personal pledge against racism", postcard (March 2001, English)

D. Africa recovery

Africa Recovery (quarterly), vol. 14, No. 3 (October 2000, English and French), No. 4 (January 2001, English and French); vol. 15, Nos. 1-2 (June 2001, English and French)

E. Palestine and decolonization

"The United Nations and the question of Palestine", brochure (October 2000, Arabic, Chinese, English, French, German, Russian and Spanish) [DPI/2157]

F. United Nations Year of Dialogue among Civilizations

1. Brochure (March 2001, English, French and Spanish) [DPI/2178]

2. Poster (March 2001, English, French and Spanish) [DPI/2177]

G. Fact sheets and briefing notes issued in response to public enquiries and as part of the Department's school outreach programme (September 2000 to August 2001, English only)

1. Fact sheets

Revised fact sheets (October 2000)

(a) I am a student and would like to continue studies at a university in the United States of America. Can the United Nations provide financial assistance for my higher studies? (No. 1)

(b) How does a new State or Government obtain recognition by the United Nations? How does a country join the United Nations as a Member State? (No. 2)

(c) What is female mutilation? What actions are being taken to prevent it? (No. 3)

(d) What is the meaning of the United Nations emblem and flag? Are there any restrictions on their use? (No. 4)

(e) Why do diplomats enjoy privileges and immunities? Why are they not bound by criminal and administrative jurisdiction of the country where they serve? (No. 5)

(f) What is the United Nations stand on the issue of abortion? (No. 6)

(g) I am interested in joining the United Nations as tour guide. What do the guides do? What are the requirements? How do I apply? (No. 7)

(h) Does the United Nations have a hymn or national anthem? (No. 9)

(i) The Foucault Pendulum (No. 12)

New fact sheets

(a) United Nations observances (October 2000) (No. 8)

(b) What is the meditation room? (October 2000) (No. 19)

(c) What are the least developed countries? (October 2000) (No. 20)

(d) Teaching about the United Nations: resources from the United Nations (October 2000) (No. 21)

(e) Kofi Annan: United Nations Secretary-General (December 2000) (No. 22)

(f) The story of the United Nations Headquarters (January 2001) (No. 23)

(g) List of United Nations Member States (January 2001) (No. 24)

(h) United Nations membership of principal organs in 2001 (January 2001) (No. 25)

2. Briefing notes

(a) The role of the Secretary-General (revised, January 2001) (No. 4)

(b) Security Council in 2000: a round-up (February 2001) (No. 12)

H. Special programmes and exhibits

1. Events and observances produced from September 2000 to August 2001

(a) Millennium Peace Day, 19 September 2000, co-sponsored with Peace Day Committee

(b) Launch of World Space Week (October 4-10), 4 October 2000, Office for Outer Space Affairs, Department of Public Information, co-sponsored with Spaceweek International Association

(c) World Mental Health Day, 12 October 2000, co-sponsored with the World Health Organization, the International Labour Organization and the NGO Committee on Mental Health

(d) Messengers of Peace, Goodwill Ambassadors at the United Nations, 23 October 2000, Executive Office of Secretary-General

(e) United Nations Day concert 2000: a tribute to the Millennium Assembly on the centennial of the Vienna Symphony, 24 October 2000, sponsored by Austrian Federal Ministry for Foreign Affairs, City of Vienna

(f) Fifth annual UN World Television Forum: "TV@GLOBE//adding values in the digital era", 16 and 17 November 2000, Department of Public Information in

partnership with RAI, Mediaset Group, WBU and NHK, with the sponsorship of EUTELSAT and Friedrich Ebert Stiftung, with the support of the Permanent Missions of Italy and Japan to the UN, TGRT and Radicalfringe

(g) Opening ceremony: International Year of Volunteers, 28 November 2000, sponsored by United Nations Volunteers

(h) World AIDS Day: "Men Make a Difference", 1 December 2000, co-sponsored with the Joint United Nations Programme on HIV/AIDS, the United Nations Development Programme, the United Nations Population Fund, the World Health Organization and the United Nations Children's Fund

(i) The New York Festivals 2000 Advertising Awards Show, 2 February 2001, co-sponsored with The New York Festivals

(j) Launch of International Fund for Agricultural Development Rural Poverty Report, 5 February 2001, sponsored by IFAD

(k) UNIS/UN Student Conference — "Twenty-five years of UNIS/UN: Problems and Progress over the Past Quarter Century", 1 and 2 March 2001, United Nations International School

(l) United Nations Forum on Public Relations — "Youth and violence: addressing the problem through public relations", 15 March 2001, co-sponsored with the International Public Relations Association, Public Relations Society of America International Section, United Nations Association of New York City

(m) World Health Day — theme: "Mental health — stop exclusion: dare to care", 5 April 2001, co-sponsored with the World Health Organization, the NGO Committee on Mental Health and the United Nations Medical Service

(n) World Press Freedom Day: "Fighting racism and promoting diversity: the role of the free press", 3 May 2001, co-sponsored with the International Centre for Journalists

(o) Federated States of Micronesia launch of team Micronesia for "Tour de Sol Race", co-sponsored by the United Nations Environment Programme, 15 May 2001

(p) UNIS Graduation, 31 May 2001, United Nations International School

(q) International Day of the World's Indigenous People, 9 August 2001, co-sponsored with the Office of the High Commissioner for Human Rights

2. Exhibits organized, designed and/or installed from August 2000 to August 2001

(a) Millennium Summit — banners, signage

(b) Sebastião Salgado: "The Children" and "Migrations"

(c) World Meteorological Organization: commemoration of the fiftieth anniversary

(d) International Fund for Agricultural Development: rural development report

(e) "Peace and security through disarmament", new exhibit for third floor of General Assembly Building, tour route

(f) United Nations Environment Programme and Canon: "Focus on Your World", photographs of environmental calamities

(g) United Nations Volunteers: commemoration of the fiftieth anniversary

(h) Division for Palestinian Rights: "The Land", annual fine art exhibition

(i) Office of the United Nations High Commissioner for Refugees: "The Refugee's Journey"

(j) Department of Public Information: Posters of the United Nations, 1945 to the present

(k) United Nations Children's Fund and Penguin Putnam: "For Every Child"

(l) United States Committee for UNICEF: International Environmental Children's Drawing Contest

(m) Department of Public Information and Art 2000 Trust: peace banners by youth from Ireland and Canada

(n) Commission for Sustainable Development and Habitat: "Integrated Communities", designs for the ageing by architecture students

(o) United Nations Population Fund and Magnum Photos "Can We Feed Ourselves?"

(p) United Nations Development Programme: "Rural Villages"

(q) Department of Public Information/International Day on the Elimination of Racial Discrimination/World Conference against Racism preview

(r) Department of Public Information/Office for the Coordination of Humanitarian Affairs: Chernobyl children's project

(s) Department of Public Information and Italy: Mediterranean archaeological discoveries (United Nations Year of Dialogue among Civilizations)

(t) Department of Public Information and Habitat: "The Urban Millennium", NGO and government partners

(u) Department of Public Information and Habitat: "Slum Dwellers International", Bombay

(v) Department of Public Information, Kaiser Family Foundation, network photographers: "Positive Lives", contact press images, "Don't Look Away: AIDS in Southern Africa"

(w) Department of Public Information: orphans/children's art

(x) Department of Public Information: quilts/embroidered prayers from South Africa

(y) Department of Public Information and Norwegian Agency for Development Cooperation: art by AIDS Orphans

(z) Department of Public Information and Department for Disarmament Affairs: gun sculpture, "Inhuman"

(aa) Department of Public Information and Department for Disarmament Affairs: "Arms into Plowshares", Mozambique

(bb) Department of Public Information: Racism Pledge; World Conference Against Racism; Youth Art

(cc) Department of Public Information and Survivors Art Foundation: Indigenous Day totems by Native Americans

3. **Travelling exhibits, August 2000-August 2001**

(Exhibits designed and produced by the Department of Public Information in New York and sent to other exhibition venues)

(a) "A Half-Century of United Nations Peacekeeping":

Accra, July-August 2000
Harare, August-September 2000
Addis Ababa, October-November 2000
Islamabad, December 2000-February 2001
Vienna, May 2001

(b) "For a Better World", United Nations poster exhibition:

Paris, April-May 2001
Geneva, July 2001

III. United Nations information centres

A. Millennium Summit

1. Media outreach activities: 118, including 28 interviews and 45 media campaigns and media arrangements
2. Productions: 130, including 57 local-language print productions and 4 multimedia/CD-ROM productions
3. Special events: 48, including concerts, exhibits, etc.
4. Education outreach activities: 46, including Model United Nations conferences
5. Public outreach activities: 162, including 95 activities under the theme of "The United Nations Works" campaign and 33 speeches and lectures
6. Miscellaneous activities: 34, including information support, assistance to visiting United Nations officials, etc.

Total: 538

B. Peace and security

1. Media outreach activities: 180, including 29 press conferences and press briefings and 24 press releases (locally produced)
2. Productions: 125, including 49 local-language print productions and 70 translations of messages of the Secretary-General and United Nations system press releases
3. Special events: 76, including concerts, exhibits, etc.
4. Education outreach activities: 137, including Model United Nations conferences

5. Public outreach activities: 219, including 20 film and video screenings and 55 seminars, round tables, workshops and conferences

6. Miscellaneous activities: 174, including information support, assistance to visiting United Nations officials, etc.

Total: 912

C. Economic and social development

1. Media outreach activities: 751, including 68 interviews and 242 press conferences and press briefings

2. Productions: 384, including 16 newsletters and news bulletins and 93 local-language print productions

3. Special events: 90, including concerts, exhibits, etc.

4. Education outreach activities: 182, including Model United Nations conferences

5. Public outreach activities: 429, including 149 seminars, round tables, workshops and conferences and 19 panel discussions

6. Miscellaneous activities: 417, including information support, assistance to visiting United Nations officials, etc.

Total: 2,253

D. Human rights

1. Media outreach activities: 129, including 37 interviews and 6 public service announcements

2. Productions: 127, including 44 local-language print productions and 17 radio and television programmes

3. Special events: 79, including concerts, exhibits, etc.

4. Education outreach activities: 138, including Model United Nations conferences

5. Public outreach activities: 208, including 29 briefings (non-media) and 79 speeches and lectures

6. Miscellaneous activities: 138, including information support, assistance to visiting United Nations officials, etc.

Total: 819

E. Other United Nations themes

1. Media outreach activities: 626, including 135 press conferences and press briefings and 19 newspaper supplements
2. Productions: 624, including 124 local-language print productions and 421 translations of messages of the Secretary-General and United Nations system press releases
3. Special events: 311, including concerts, exhibits, etc.
4. Education outreach activities: 521, including Model United Nations conferences
5. Public outreach activities: 725, including 97 film and video screenings and 300 speeches and lectures
6. Miscellaneous activities: 500, including information support, assistance to visiting United Nations officials, etc.

Total: 3,307

F. Centre reference libraries

Visitors to United Nations information centre reference libraries: 132,277

G. Dissemination and Communications Unit output

(Sent to information centres, UNDP field offices and peacekeeping missions)

1. Email transmissions (United Nations documents, press releases, backgrounders, etc.): 4,264,522 pages
2. Hard copies (Department of Public Information and other United Nations materials) distributed: 1,266,548 copies
   - Initial distribution: 810,048 copies
   - Secondary requests: 456,500 copies
3. Documents sent by special couriers and customized pouches: 928

IV. Briefings and workshops for non-governmental organizations

A. Briefings, September 2000-June 2001

(Department of Public Information briefings for non-governmental organizations take place each Thursday from 10 to 11:30 a.m. and are attended by an average of 175 NGO representatives)

1. An overview of the fifty-fifth session of the General Assembly
2. Envisioning the Second World Assembly on Ageing (April 2002)

3. Civil society and the United Nations conference on illicit trade in small arms (June/July 2001)
4. World Space Week and the contributions of space to sustainable development
5. United Nations Year of Dialogue among Civilizations, 2001
6. Tourism and human rights today
7. Women: violence, peace and security
8. International Year of Volunteers
9. International Day of Disabled Persons
10. World Conference against Racism, Racial Discrimination, Xenophobia and Related Intolerance (31 August to 8 September 2001)
11. Children and their future in a troubled world
12. Tracking global persistent organic pollutants
13. The role of blood diamonds in fuelling the conflicts in Africa
14. Caring communities for the twenty-first century: imagining the possible: the age of longevity
15. Financing for development: an update
16. New approaches to human rights education
17. International Women's Day — women and peace: women managing conflict
18. Millennium Forum follow-up
19. Youth combating racism: marking the International Day of the Elimination of Racial Discrimination
20. Small arms: a humanitarian issue
21. Update on preparations for the World Summit on Sustainable Development and the International Conference on Biodiversity and Society
22. Update on the implementation of the report of the Panel on United Nations Peace Operations
23. Global Compact partnerships
24. Chernobyl commemoration: economics of a catastrophe
25. World Press Freedom Day: "Fighting racism and promoting diversity: the role of the free press"
26. Millennium Forum and Millennium Summit follow-up
27. International Day of Families: "Families and volunteerism: building social cohesion"
28. The Habitat Agenda, Istanbul + 5: in the twenty-first century

B. Communication workshops

(The NGO Section organizes three one-day communication workshops in partnership with the Department of Public Information/NGO Executive Committee to help United Nations-associated NGOs improve their capacity to gather, package and disseminate information about the United Nations for their constituents, using the latest information technology. Average attendance: 90 NGO representatives).

1. Topic: Communication Skills for NGOs: Presenting Your Case (30 November 2000)
2. Topic: Public Relations for NGOs (15 February 2001)
3. Topic: NGOs: Working with Permanent Missions to the United Nations (31 May 2001)

V. Video productions

1. "UN in Action", 57 three- to five-minute video news magazine items, released in Arabic, English, French, Russian and Spanish between 1 September 2000 and 31 August 2001 (Nos. 695-752)
2. "CNN World Report", 67 two-and-a-half-minute video news items (57 made from "UN in Action" plus 10 specials), produced for CNN in English from 1 September 2000 to 31 August 2001
3. "World Chronicle", 39 thirty-minute panel talk shows with senior United Nations officials, ambassadors and celebrities who serve the United Nations in different capacities, released between 1 September 2000 and 31 August 2001 (Nos. 790-828)
4. "Year in Review 2000", a 15-minute video documentary presenting highlights of United Nations activities during the year in all six official languages
5. "Together We Can", a 28-minute video documentary produced in association with UNAIDS and Synergy Films on the issue of AIDS in South Africa
6. "United Nations Millennium Summit", a 28-minute documentary of record presenting highlights from the three days of the Summit's proceedings and the issues addressed by the Summit and emphasizing the historic nature of the occasion
7. Compilation videos provision of compilation video news release and B-roll video packages to international television news syndicators on thematic and news-related United Nations topics and material pertinent to major United Nations meetings and events
8. "Economic and Social Council presentational video", a 6-minute, 44-second curtain raiser on economic development, investment and trade in Africa, screened at the high-level meeting of the Economic and Social Council in Geneva
9. "International Women's Day Video", a 7-minute, 23-second curtain raiser on the role of women in the peace process

10. "Conflict Diamonds", a 9-minute, 42-second video on the role diamonds play in financing local conflicts in a number of African countries

11. Two 20-second television public service announcements produced in cooperation with ABC: one on the theme of "American Heroes", featuring American nationals working with the United Nations in the field of human assistance; the other for children on the theme of "Endangered Animals", highlighting the role of the United Nations in their protection

VI. Special radio feature programmes and series

1. Special radio series: a two-part series entitled "Safe Haven for Child Workers in the Philippines" in English with an adaptation into the non-official languages

2. Special radio round-table discussion: United Nations Radio on 22 February 2001 organized a radio round-table discussion on the crisis in the Democratic Republic of the Congo. It was the first time ever that some of the key players in this conflict were brought together to discuss the issue on United Nations Radio. The participants included Leonard She Okitundu, the Foreign Minister of the Democratic Republic of the Congo, Marc Nteturuye, the Ambassador of Burundi to the United Nations, Patrick Mazimhaka, Minister in the Presidency of Rwanda, and Erick Silwamba, Minister for Presidential Affairs of Zambia

VII. Electronic publishing

A. Department of Public Information online publications

1. United Nations conferences and observances:

   English: http://www.un.org/events/ref40htm
   French: http://www.un.org/french/events/conf01.htm
   Spanish: http://www.un.org/spanish/conferences/ref40/ref40.htm

2. *Basic Facts about the United Nations*: summary (English — to be posted in August 2001)

3. Report of the international Commission of Enquiry on Côte d'Ivoire: French: http://www.un.org/french/hr/ivory.htm

4. *UN Chronicle* (extracts):

   English: http://www.un.org/Pubs/chronicle
   French: http://www.un.org/pubs/french/chronique

5. *Africa Recovery* (http://www.africarecovery.org) (English and French)

6. *UN Development Business* online (http://www.devbusiness.com) (English/French/Spanish/Portuguese)

B. Original output by the Department available only on the Internet

1. United Nations publications web page contains comprehensive information on sales publications. The site includes English, French and Spanish titles as well as those from a number of United Nations funds and programmes (http://www.un.org/publications)

2. United Nations Bookshop web page: customers from around the world can visit the United Nations Bookshop and view a wide variety of products, including books, posters and gift items relating to the Organization and its work (http://www.un.org/Pubs/bookshop)

C. Web pages designed by the Department and United Nations materials made available by the Department on the Internet

Coverage of conferences (including press releases, documents, statements, photos, webcast, final reports/declarations, as available, in the six official languages)

1. Third United Nations Conference on the Least Developed Countries

2. Special session of the United Nations General Assembly on the Implementation of the Outcome of the Second United Nations Conference on Human Settlements (Habitat II)

3. Special session of the United Nations General Assembly on HIV/AIDS

4. Conference on the Illicit Trade in Small Arms and Light Weapons in All Its Aspects

5. World Conference against Racism, Racial Discrimination, Xenophobia and Related Intolerance

6. Conference on Facilitating the Entry into Force of the Comprehensive Nuclear-Test-Ban Treaty

7. Second World Assembly on Ageing

New sites for observances and events (most done in the six official languages)

8. World Environment Day

9. International Media Encounter on the Question of Palestine

10. World Press Freedom Day

11. International Women's Day

12. World AIDS Day (including webcast)

13. Fourth Conference on New or Restored Democracies

14. United Nations Year of Dialogue among Civilizations

15. United Nations World Television Forum

16. United Nations Day

17. Webcast of Security Council debate on women, peace and security

18. Meeting of Messengers of Peace and Goodwill Ambassadors (including webcast)

19. International Day for the Eradication of Poverty

Other pages

20. Redesign of the press release/briefings search pages

21. Agenda and documents of the fifty-sixth session of the General Assembly in the six official languages

22. Verbatim records of the plenary meetings of the fifty-fifth session of the General Assembly in the six official languages

23. Committee on Information web site in the six official languages

24. *The UN Works*: a cybermagazine highlighting how the United Nations has helped real people

25. Basic Facts about the United Nations: an online version that provides a sampling of the publication (to be launched shortly)

26. Frequently asked questions

27. "Depleted uranium", a page on the health effects of uranium in the six official languages

28. Report of the High-level Panel on Financing for Development (Zedillo report) in the six official languages

29. Organization chart of the United Nations system — updated in PDF and printable formats with appropriate hyperlinks

30. Webcasts from the United Nations: lists webcast events and archived material for viewing on demand

31. United Nations Monitoring, Verification and Inspection Commission: non-English versions

32. Conferences and observances: updated every February in all six official languages

D. Online research tools of the Dag Hammarskjöld Library

1. UNBISNET: major bibliographic and factual databases (http://unbisnet.un.org)

2. Documents alert: identifies important United Nations documents, including brief annotations (http://www.un.org/Depts/dhl/da)

3. UN-I-QUE (United Nations Info Quest): database providing quick access to document symbols and sales numbers of selected United Nations materials from 1946 (http://www.un.org/Depts/dhl/unique)

4. United Nations documentation research guide: an overview of United Nations documentation (http://www.un.org/Depts/dhl/resguide)

5. United Nations system Pathfinder: a guide to major United Nations and specialized agency reference sources and frequently requested reports (http://www.un.org/Depts/dhl/pathfind/frame/start.htm)

6. The technical assistance programme for small and field libraries (http://www.un.org/Depts/dhl/sflib/index.html), offering United Nations field librarians one-stop access to United Nations electronic documentation, library management tools and a virtual library

7. United Nations conferences and observances, accessible directly from a frame on the main web site, changes every one to four weeks and provides linkages to United Nations web sites and documents related to the current observances

8. Page in commemoration of Dag Hammarskjöld (as from 30 September 2001)

E. Online research tools of the Cartographic Section

Cartographic site, containing up-to-date peacekeeping maps, regional and country profile maps and information on cartographic resources (http://www.un.org/Depts/Cartographic)

F. Joint ventures

The Sales and Marketing Section of the Department of Public Information is cooperating with the International Civil Service Commission, the Department of Economic and Social Affairs, the Office of Legal Affairs and the Information Technology Services Division to make available over the Internet subscription-based services for the daily subsistence allowance rates, *The Monthly Bulletin of Statistics*, UNSTATS, the United Nations Treaty Collection and the Official Document System (http://www.un.org/Pubs/whatsnew/online1)

VIII. Other activities and outputs

A. Public services, September 2000 to August 2001

1. Participation in guided tours at Headquarters: 283,758

2. Group briefings organized at Headquarters:

   Briefings: 1,077
   Groups: 365
   Participants: 27,201

3. Speaking engagements away from Headquarters organized by the Group Programmes and Community Liaison Unit:

   Engagements: 25
   Size of audience: 5,645

4. Videoconferences organized by the Group Programmes and Community Liaison Unit:

   Videoconferences: 20
   Size of audience: 1,690

5. Queries from the public answered by the Public Inquiries Unit: 44,487

6. Petitions from the public received by the Public Inquiries Unit: 6,000

B. Office of the Spokesman for the Secretary-General, September 2000 to August 2001

1. Daily press briefings by the Spokesman for the Secretary-General

2. Press conferences by Member States: 141

3. Press conferences with the Secretary-General: 27

4. Press encounters with the Secretary-General: 119

5. Press conferences with senior officials: 153

6. Interviews with the Secretary-General: 45

C. Sales and Marketing Section

1. Promotional output, September 2000-August 2001:

   The United Nations Publications Catalogue 2001-2002 in Arabic, English and Spanish: subject-specific catalogues on global business, children, international law and the Asian and Pacific region, and United Nations University and International Organization for Migration publications were produced and mailed to customers; 28 individual flyers were produced and mailed, including promotions in the areas of international economics, social development, statistics, environment, political and legal issues as well as for selected annual reports and yearbooks; displays of United Nations publications were coordinated at 48 book fairs and professional conferences worldwide (18 direct and 30 indirect participations); over 70 advertisements promoting United Nations publications were placed in key professional journals and academic media reaching 2,720,362 readers; more than 350 United Nations publications were reviewed by professional journals; over 900 academics were contacted twice a year by email to announce spring and fall book selections available through the academic textbook programme.

2. Cooperative distribution agreements to sell publications were maintained with the United Nations University, the United Nations Children's Fund, the United Nations Development Programme, the United Nations Environment Programme, the United Nations International Research and Training Institute for the Advancement of Women, the United Nations Population Fund, the United Nations Office for Project Services, the United Nations Industrial Development Organization, the Office of the United Nations High Commissioner for Refugees, the International Organization for Migration, the United Nations Centre for Human Settlements (Habitat), the International

Trade Centre UNCTAD/WTO, the International Tribunal for the Former Yugoslavia, the International Criminal Tribunal for Rwanda, the United Nations Interregional Crime and Justice Research Institute and the United Nations Research Institute for Social Development.

3. Over 40 new co-publication and reprint contracts relating to United Nations publications were concluded during the period.

D. Cartographic Section, September 2000 to August 2001

1. Preparation of maps:

   New maps: 26
   Revisions of State, regional and world maps: 23
   New peacekeeping maps: 1
   Revision of peacekeeping maps: 37

2. Provision of maps:

   Black-and-white prints and film negatives for reproduction: 130
   Digital files: 84
   Large-format colour plots for briefings: 29
   Colour copies for meetings, general distribution: 475

3. Map services provided to the Security Council:

   Meetings serviced: 167
   Maps prepared for briefings: 80

4. Reprint permissions granted to external publishers: 128

5. Requests for editorial service for clearance of maps: 160

6. Management of the cartographic web site:

   Queries handled: 468
   Maps posted on the web site: 82
   Web pages updated: 125

7. Conferences:

   Meetings organized by the Cartographic Section: 4
   Participation in international conferences: 7

E. Dag Hammarskjöld Library

As at 30 June 2001

1. United Nations depository libraries worldwide, as at 30 June 2001: 394

2. Exchange arrangements with institutions worldwide, as at 30 June 2001: 1,239

3. Electronic resources available in the Library, as at 30 June 2001: 374

4. Missions, Governments and intergovernmental offices with access to web-based UNBISNET database, as at 30 June 2001: open to all

5. United Nations System Consortium members, as at 30 June 2001: 52

July 2000 to June 2001:

6. United Nations documents and publications acquired: 156,507

7. Specialized agencies documents and publications: 3,040

8. External publications acquired: 55,675

9. Records added to UNBIS: 41,163

10. Group training sessions on the Internet, United Nations documentation organized by the Library: 191

11. Digitized documents uploaded to ODS: 7,869

12. Reference queries answered by the Library: 59,333

13. Loans processed by the Library: 6,618

14. Materials photocopied for Library users: 505,827

15. Hits on Library web site, including UNBISNET: 1,729,823

F. Radio output, September 2000 to 31 August 2001

Productions

1. Daily live broadcasts in the six United Nations official languages and the daily broadcast in Portuguese: 1,817

2. Radio weekly current affairs magazines in four languages (Bangla, Chinese, English, Kiswahili): 273

3. Radio weekly features and regional magazines in 14 languages (Bangla, Chinese, Dutch, English, French, French-Creole, Hindi, Indonesian, Kiswahili, Portuguese, Russian, Spanish, Turkish and Urdu): 922

Programmes posted on the Internet

4. Daily live broadcasts: 1,650

Arabic:	http://www.un.org/arabic/av/radio/news/dailynews.htm
Chinese:	http://www.un.org/chinese/av/radio/latenews.htm
English:	http://www.un.org/english/av/radio/news/latenews.htm
French:	http://www.un.org/french/audiovis/radio/latenews.htm
Russian:	http://www.un.org/russian/av/radio/latenews.htm
Spanish:	http://www.un.org/spanish/news/audiovis/radio/latest.htm
Portuguese:	(daily but not live. Posting started only from 8 May 2001) http://www.un.org/av/radio/portuguese/index.htm

5. Features and magazines in six languages (Chinese, English, French, Portuguese, Russian and Spanish): 514

   Programmes posted on the Electronic Bulletin Board: 1,045

Dissemination

6. From International Broadcasting Centre via telephone ad hoc feeds: 2,233+

7. Via email/FTP: 36

G. United Nations television and video, September 2000 to June 2001

1. Bookings 2,543, including events covered, in-house services (dubbing, mixing, narrating, etc.) and services to outsiders (broadcasters, correspondents)

2. Requests:
   Tapes: 773 (estimate)
   Duplication of tapes: 1,012 (estimate)

3. Service to syndicators:
   Feeds: 1,008 (estimated)
   Packages: 940

H. Audio-visual, September 2000 to June 2001

1. Audio events covered: 3,091

   Incoming materials:
   Feeds: 374
   Interviews: 25

   Radio programmes: 1,045
   Dubs: 17,571
   Loans: 4,726

2. Visual:

   Number of requests (including research): 631

   Number of videotape duplications (excluding film transfers done by an outside film lab): 1,014

   Number of events and productions logged: 1,852

   Number of items requiring in-depth cataloguing (including conversion of index cards): 77

I. Photographic, September 2000 to August 2001

1. Photo postings: 1,064
2. Photos downloaded from United Nations web site: 43,577,708
3. Customer requests: 8,693
4. Pieces distributed: 1,943
5. Secretary-General's trips: 27
6. Photos accessioned: 3,589
   Digital: 535
   Conventional: 3,054
   Captions written: 3,283

J. Promotion and distribution, September 2000 to August 2001

Specific titles (free and sales)

1. "Year in Review": 348
2. "Armed to the Teeth": 777
3. "Legacies of War": 542
4. "A Work in Progress: Human Rights in Haiti": 23
5. "Millennium Summit": 16
6. "UN in Action" (featurettes): 71
7. "World Chronicle" (programmes): 17
8. "UN in Action" (programmes sent free from Headquarters): 9,215
9. "World Chronicle" (programmes sent free from Headquarters): 1,968
10. Videos sent (no charge to field office libraries for previews, festival entries, complimentary cassettes): 1,651
11. Television public service announcements and messages (sent free from Headquarters): 1,237
12. Films/videos sold directly from the Multimedia Resources Unit at Headquarters: 167
13. Television sales made directly from the Multimedia Resources Unit at Headquarters: (to be provided)
14. Public service announcements sold directly from the Multimedia Resources Unit at Headquarters: (to be provided)
15. "World Chronicle" compilations sold from the Multimedia Resources Unit at Headquarters: (to be provided)
16. "UN in Action" featurettes sold from the Multimedia Resources Unit at Headquarters: 33
17. Loans/previews/cassettes: 64 loans/55 screenings
18. Speakers' aids lent from the Multimedia Resources Unit at Headquarters: (actual number of videos)

Promotional materials

19. Television and video catalogues: 1,450
20. "World Chronicle" catalogues: 250
21. "UN in Action" catalogues: 340
22. Brochures: 7,700
23. Booklets: 25
24. Flyers: 35,400
25. Cassette covers: 970

26. Flyers, promo packages, theme/language lists, United States distributors' list, price list, order forms, photocopied "UN in Action" and "World Chronicle" catalogues, brochures, scripts, synopses, etc.)

Total pages: 160,200

K. Multimedia productions

1. United Nations multimedia web page (in the six official languages)
2. Multimedia web pages produced: 45
3. "UN in Action" web database with search
4. Promotional movies and slide shows in Flash: 12
5. Audio files digitized/encoded: 9
6. Video files digitized/encoded: 71